

ADMINISTRATIVE ORDER NO. 23 COMPLIANCE REPORT TEMPLATE

(1) NAME OF DEPARTMENT/AGENCY/LGU: DENTAL SERVICE

(2) SUBMITTED UPDATED CITIZEN'S CHARTER TO ARTA ON JULY 25, 2020: Yes No

(3) LIST OF ALL FRONTLINE SERVICES AND CORRESPONDING LEGAL BASIS

GOVERNMENT SERVICE	LEGAL BASIS		OFFICE/AGENCY REGULATIONS		
	Governing Law(s) (Number and Short Title) ¹	Specific Provision in the Governing Law(s) as Basis ²	Issuance/Policy Title	Date of Effectivity	Other Issuances/Policies it Effectively Repeals/Amends
Rendering dental service to patients	REPUBLIC ACT NO. 4419 THE PHILLIPINE DENTAL ACT OF 1965	Article IV EXAMINATION AND REGISTRATION Section 14. Definition of Practice of Dentistry A person shall be regarded as engaged in the practice of dentistry or rendering dental service, within the meaning and intent of this Act, who shall, for a fee, salary, compensation, or			

¹ Number and short title of the governing law which mandates and gives power to the agency or LGU to regulate and/or offer the service

² Cite section number and quote provision identified in the governing law

		any form of reward, paid to him or through another, or even without such compensation or reward, perform any operation or part of an operation, upon the human mouth, jaws, teeth, and surrounding tissues,			
		<p>Prescribing of Drugs and Medicines prescribe drugs or medicines for the treatment of oral diseases and lesions; or correct malposition of the teeth.</p>			

(4) SERVICE INFORMATION PER GOVERNMENT SERVICE³

GOVERNMENT SERVICE: Rendering Dental Service to Patients					
SERVICE INFORMATION					
LIST OF REQUIREMENTS		LIST OF STEPS AND PROCEDURES		Total Processing Time	Total Fees to be Paid
Requirement	Legal Basis	Client Steps/Procedures as indicated in the Citizen's Charter	Legal Basis		
OPD Record Individual Health Record	Republic Act 10173 Data Privacy Act of 2012	Teledentistry/Teleconsultation 1. Patient proceed on the scheduled appointment 2. Receives charge slip 3. Returns to the Dental Service section, and present OR 4. For Home Advice and Instruction **To include Disinfection of dental chair and unit, after every patient done	"Data Privacy Act of 2012" Republic Act No.4419 Section 14. Definition of Practice of Dentistry PHILIPPINE DENTAL ASSOCIATION INTERIM GUIDELINES ON INFECTION PREVENTION DURING COVID 19- PANDEMIC	15 minutes 10minutes for pay patient 25 minutes for service patient 1 hour 17 minutes 3 minutes	Charged to patient (Cost of the Procedure is based on the Pricelist)
TOTAL				2 hours	

